

CLAIM FORM

Your Personal Details

Title (Tick one): Mr Ms Miss Others _____

Full Name: _____

NRIC/Passport Number : _____ Date of Birth: _____

Address: _____

Tel : (H) _____ (O) _____ (Hp) _____

Email: _____

Your Purchase Details (in Singapore Only)

Store Name: _____ Store Location: _____

Invoice No: _____

(Kindly attach your photocopied invoice to the claim form before submission)

Model Number (please select one model):

PT-2700 Serial No: _____

PT-1830 Serial No: _____

ENTITLEMENT	
PT-2700	4 x Hippo River Cruise Ticket
PT-1830	2 x Hippo River Cruise Ticket

Checklist for completed claim form:

- Photocopy of NRIC (Front & Back) / Passport
- Photocopy of receipt
- Correct address stated for delivery purpose (if any)
- Indication of serial no.

(Please enter the last 9 alpha-numeric characters only)

For claim details, please refer overleaf

BROTHER INTERNATIONAL SINGAPORE PTE LTD.

Brother Customer Service Centre: 152 Beach Road #01-01 Gateway East Singapore 189721

Operation Hours: 9am to 9pm (Mon-Fri), 9am to 3pm (Sat) Tel: 1800-Brother (1800- 276-8437) Fax: 6535-5462

Email: customerservice@brother.com.sg (Closed on Sunday and Public Holidays)

Final claims must be received by Brother Customer Service Centre by 18th July 2009. Customers with incomplete claims or who fail to provide the fullest of documents will not be eligible for the claim.

Notes:* Please check Terms and Conditions on the back page for more information.

Acknowledgement

Approved by (Brother Staff):

Received by (Customer):

Name: _____ Date: _____

Name: _____ Date: _____

LAST DAY OF CLAIM: 18th July 2009

No claims will be entertained after the stipulated date above

TERMS & CONDITIONS (Please read carefully)

1. This promotion is only valid for purchases made in Singapore. Employee and their immediate families of Brother International Singapore Pte Ltd and its agencies (including but not limited to Brother's resellers) associated with this promotion are not eligible for this promotion.
2. To be eligible for gift entitlement, customers must purchase any of the listed models from the value entitlement page from any participating authorised resellers and superstores between 5th June – 12th July 2009.
3. Only one claim is permitted for each Label Printer purchased. Please refer to Value Entitlement on front page.
4. To claim, customers must fully complete the official Claim Form (together with the Serial Number of machine purchased clearly stated in the Form) and attach the proof of purchase (Invoice). If more than one Label printer is purchased, customer is required to complete a separate claim form.
5. Customers can either walk-in or fax-in their claims to Brother Customer Service Centre.
6. Registration of Product Warranty:
To register the product warranty, customers **must produce the cut-out of the serial number from the carton box** (please refer to instruction from the following page) and can to either bring along their warranty cards together with the full set of documents to Brother Customer Service centre or alternatively pre-register their warranty online via Brother's website at www.brother.com.sg before visiting Brother Customer Service with full set of documents for claim
7. For walk-in claims to Brother Customer Service Centre, customers are able to receive their premiums on the same day between 9am to 9pm (Monday to Friday), 9am to 3pm (Saturday) with full documents in accordance to the Terms and Conditions. (Closed on Public Holidays)
8. All walk-in and fax-in claims must reach Brother Customer Service Centre latest by 18th July 2009.
9. For fax-in claims, **only Hippo River Cruise Ticket** will be sent via registered mail within 7 days upon receipt of all correct and valid documentation.
10. Customers with incomplete Claim Forms or who fail to provide the full set of documents will not be eligible for the claim.
11. All claims are subjected to Brother International Singapore Pte Ltd's validation and verification checks. Customers are advised to retain a photocopy of all documents submitted in relations to their claims. Claims will be rejected if Brother International Singapore Pte Ltd is unable to verify the claim. Brother International Singapore reserves the rights to prosecute any fraudulent claims.
12. Brother International Singapore Pte Ltd. accepts no responsibility for the late, lost or misdirected fax-ins claims
13. By entering the promotion, unless otherwise advised by that of the customers, each customer consents to the information they submit with their entry being entered into a database. Brother International Singapore Pte Ltd may use this information in any media for future promotional, marketing and publicity purposes without any further reference or payment or compensation to the entrant. All personal details of the entrants will be stored at the office of Brother International Singapore Pte Ltd.
14. Brother International Singapore Pte Ltd. shall not be liable for any loss or damage whatsoever which is suffered (including, without limitation, indirect or consequential loss), for a personal injury suffered or sustained as a result of participation in this promotion, except for any liability which cannot be excluded by law.
15. Entries will be deemed invalid if the same Serial Number of machine is used on more than one Claim Form.
16. Claims cannot be made on back orders. Brother reserves the rights to refuse any claims if the product is returned.
17. The promotion cannot be combined with any other promotional offers.
18. Late redemption will not be entertained.